



Quality Policy

1. Introduction

At MED7, we are unwavering in our commitment to delivering high-quality products and services to our valued customers in the healthcare industry. As a British-based business sourcing Class 2b medical devices from an Italian manufacturer and supplying them to both private and public healthcare professionals, we understand the critical role we play in ensuring patient safety and improving healthcare outcomes. This Quality Policy outlines our dedication to maintaining exceptional standards and our focus on continuous improvement across all aspects of our operations.

2. Our Commitment to Quality

MED7 is dedicated to upholding the highest standards of quality throughout our business processes. Our commitment is driven by the understanding that the medical devices we supply are integral to patient care and safety. We acknowledge our responsibility as the UK responsible person, registered with the Medicines and Healthcare Products Regulatory Agency (MHRA), and are devoted to complying with all relevant regulations and guidelines.

3. Customer-Centric Approach

Our clients in the healthcare industry rely on us to provide products that meet stringent quality requirements. We are committed to understanding and exceeding our customers' expectations. By continuously engaging with our clients and seeking their feedback, we ensure that our products and services align with their evolving needs and contribute positively to patient care.

4. Quality in Sourcing and Supply

We maintain a rigorous process for sourcing medical devices from our Italian manufacturer. Our stringent supplier selection and evaluation procedures ensure that we collaborate with manufacturers who share our commitment to quality, safety, and compliance. By conducting regular audits and assessments, we guarantee that our supply chain adheres to the highest ethical and quality standards.

Elevate quality

5. Ongoing Training and Support

Recognising that the proper use of Class 2b medical devices requires comprehensive knowledge and training, we offer ongoing support and training to our clients. Our commitment to excellence extends beyond the products themselves – we equip healthcare professionals with the information and tools they need to utilise our devices effectively and safely.

6. Continuous Improvement

We firmly believe in the principle of continuous improvement. Our quality management system is designed to identify areas for enhancement and to implement corrective and preventive actions. Through regular reviews, audits, and performance evaluations, we ensure that our operations remain efficient, compliant, and aligned with our commitment to quality.

7. Regulatory Compliance

As the UK responsible person registered with the MHRA, we are committed to adhering to all applicable regulations, directives, and standards. We work closely with regulatory authorities to ensure that our products meet the highest safety and quality standards, providing healthcare professionals and patients with the confidence they deserve.

8. Employee Engagement

Our employees are the cornerstone of our commitment to quality. We provide them with a supportive environment that fosters a culture of quality awareness, responsibility, and continuous learning. By empowering our employees, we ensure that quality is ingrained in every aspect of our operations.

9. Communication and Transparency

We are dedicated to open and transparent communication with all stakeholders. This includes sharing information about our quality processes, regulatory compliance, and initiatives aimed at enhancing patient safety and product efficacy.

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10. Conclusion

At MED7, our Quality Policy serves as a guiding principle that shapes every decision and action we take. By maintaining the highest standards of quality, adhering to regulations, and continuously seeking improvement, we ensure that our Class 2b medical devices contribute positively to patient care, safety, and the overall advancement of healthcare.

This Quality Policy is effective from 01/07/2023

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For inquiries related to this policy, please contact the Quality Team at info@med7.co.uk